

The challenges

Coordination with multiple teams/ consultants managing disputes across various geographies and taxes

No comprehensive view and insights on pending litigations across the organisation

Storage/retrieval of physical records (which are highly relied on) for pending litigation matters

Monitoring of payments, security, guarantees, costs, year-end provisioning, etc., at the organisation level

Cumbersome transition in case of change of team/consultants

Our solution

Navigate Disputes is a comprehensive solution for monitoring and handling the entire spectrum of litigation (assessments, appeals, special investigations, writs, etc.) across all laws like tax, labour and criminal. It prepares a case itinerary of all events and also alerts users on the actions to be taken.

It is a complete workflow-based solution with an easy-to-use framework, designed to track and manage litigation across the globe. It provides a panoramic view of litigation across entities and jurisdictions, along with the mechanism to analyse valuable information, thereby offering business intelligence.



Why do clients need Navigate Disputes Solution?



Litigation monitoring

Event level (notice, reply, etc.) or issue level (ITC reversal, ineligible credit) or case or litigation level (ABC Chemicals V/s CCE). All litigation events which can be captured are easily identifiable (notice, reply, hearing, order, pleading, payment, security, refund, etc.)



Exhaustive provisioning module

Facility to compute provision for ongoing litigation to meet compliance/MIS requirements. PPR analyses can also be performed in this module



Access control mechanism

Access control mechanism gives users access to: Entity-specific access – (e.g. user to monitor litigation for 'Entity A'), region-specific access – (e.g. user to monitor litigation for 'Region A') and law specific access – (e.g. user to have 'indirect tax access)



Law agnostic

Manage litigation under various Indian and international laws



To-do/alerts

Ability to track self and team to-do's/alerts for critical events like reminder for hearing, escalation in case of non-completion of task, and high-value cases



Comprehensive repository

Multiple documents such as notice, reply/ submissions, order, appea documents, annexures, workings, etc., can be stored



Intuitive MIS reports

Various MIS reports are also available to ensure effective management of litigation, such as cases handled by counsel/consultant and their expenses, where case is pending currently, etc.

Key uses

- Ensures accuracy and time savings due to complete case history and guidance at one place
- Builds a single repository of multiple documents and their built up viz. annexures, supporting documents and drafts
- Mitigates risk of taking inconsistent positions issue-wise insights
- Provides improved litigation strategy using data analytics and insights
- Eases collaboration with counsels/consultants
- Eliminates individual dependency
- Provides a holistic view

Value proposition

Features Benefits



To-do alerts for scheduled events viz. hearings and teams' to-do



Accuracy and time saving due to complete case history and guidance at one place



Access can be provided to external partners/legal consultants, etc.



Single repository of multiple documents and their built up viz. annexures, supporting documents and drafts



Advance search functionality with features of standard and custom tags



Mitigates risk of taking inconsistent positions – issue-wise insights



Law and territory agnostic; usable for multiple laws and jurisdictions



Improved litigation strategy using data analytics and insights



Customised MIS reports and robust report generation mechanism



Easier collaboration with counsels/consultants



Comprehensive data repository for litigation proceedings, etc.



Eliminates loss due to change of teams/ consultants



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