



Process Capture Tool

A PwC Product



One-stop solution for organisation-wide opportunity identification

Task capture utility

Process document

Seamless integration

The challenges



How do you create your process documents?



How do you track your process steps while creating a document?



Are you able to capture all important information within the process flow?

Our solution

PwC's Process Capture accelerates business process documentation by recording your regular workflows in detail. Document your business process on the go with instant screen capture and detailed step-by-step description, enabling a seamless integration with custom business templates. Your auto-generated process maps will be ready to share with robotic process automation (RPA) or citizen developers to start automating.

How we can add value



Simplified capture:

The process screenshots get captured in the background while users perform their business-as-usual activities.



Ease of use :

Users can pause and resume the recording at any point as per need, and at same time, delete any unwanted actions that get recorded.



Step description :

Add detailed step-by-step description in one go for the entire use case.



Customise according to requirement:

Edit format and font layouts and use custom word templates for the document to comply with corporate branding.

Value proposition

Features



Automatically captures each step of the process as demonstrated by a process owner.



Minimal support is required by process owners to record their own demonstrations.



Use clearly defined processes which help process developers to begin from an ideal starting point.



Review the process map and individual steps to ensure the process is reflected in the desired manner.



Use easily editable process definition documents for accuracy which can be customised according to brand guidelines.



Export process definition document as a Word file.



Obtain optimised and accurate process definition document ready for use as a template for future process developers.

Benefits



Unified platform to capture all processes

Identify the right set of parameters for process prioritisation and scale this across all functions.



Standardised inputs for uniformity in process assessment

Reduce subjectivity in the inputs captured and further analysis.



Data integrity of information collected

Eliminate the need to maintain different versions of the document and allow editing rights in accordance with the user's role.



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Data Classification: DC0 (Public)

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KS/December 2022/24232